



Top 10 Reasons MSPs Choose Addigy

Learn why Addigy is the Apple Device Management platform of choice for MSPs worldwide.



Tailor made for managed service providers (MSPs), Addigy gives IT admins the tools they need to easily manage macOS, iOS, iPadOS and tvOS devices in real-time. Here are just a few of the reasons why MSPs choose Addigy.

1. Purpose-Built for MSPs

Addigy is your partner in helping to grow your Apple MRR.

- Cloud-based with no need to maintain your own infrastructure
- Multi-tenant so you can manage multiple clients and locations from a single pane-of-glass
- Monthly billing with the ability to quickly scale up or down as needed

2. Real-Time Device Management

Up-to-date information is critical to keeping your devices running optimally and minimizing downtime.

- Get real-time access to every device
- Launch a remote control or live terminal session with a single-click
- Immediately lock or wipe devices remotely to protect critical data

3. Zero-Touch Deployment

Provide a fully secure experience when new devices are delivered to end-users.

- Allow users to log in to their macOS devices with already familiar and secure identity provider credentials
- Supports Okta, Google, AzureAD and O365
- Automate password resets without the need for a technician

4. Instant Remote Access

Remote into any macOS device with a single-click using an extensive array of options.

- Launch an SSH session directly from the web browser with Live Terminal
- Connect directly to a macOS device using Splashtop or Addigy LiveDesktop without the friction of all the permission settings required by other tools

5. Always-on Compliance

Apply and enforce policies to individual devices or groups of devices to maintain compliance.

- Monitor for anything that falls outside of your security standards and correct issues immediately
- Automatically re-enforce modified security setting

6. OS and Third-party Application Patch Management

Report, configure and deploy OS and software updates.

- Quickly review relevant updates and keep devices up-to-date without end-user disruption
- Select which updates to push out right away and which to delay
- Set a limit on how many times a user can postpone an update

7. Monitoring & Auto-Remediation

Reduce support tickets and resolve issues before they impact end-users.

- Monitor for device hardware health
- Build custom alert and remediation workflows

8. Software Deployment

Deploy almost any software or setting to your managed devices.

- Deploy commonly used third-party applications with just a few clicks
- Save time by combining software installation, scripting, and required MDM privacy settings

9. Group Policies

Manage individual devices or large groups of devices at once with just a few clicks.

- Create, configure, deploy, and delete policies quickly and easily
- Apply and enforce new policies to maintain compliance
- Easily enroll new devices or recommission existing devices

10. Built with Security in Mind

Addigy was built secure from the start to help MSPs maintain always-on compliance.

- Encrypt macOS devices with FileVault and escrow the keys
- Configure identity provider logins at the login window
- Remotely set a device to lost mode if it gets misplaced or even lock or wipe the device to protect sensitive data

This is only a small snapshot of the many features and benefits of Addigy.
Visit addigy.com/demo to request a demo and see Addigy in action.