BCRUSHBANK

CrushBank AI Knowledge Management

Data about your clients is your business' most powerful asset, yet 93% is unstructured and effectively unsearchable. CrushBank's AI Knowledge Management platform brings order to the chaos and delivers unmatched access, insight, and speed to resolution that lowers costs and creates a more profitable operation.

Hire more people or implement CrushBank

Turnover is averaging more than 35%, salary costs are increasing by 20% or higher, workforces are becoming distributed and customers' needs are increasingly complex. To address these issues without simply increasing headcount, you need to better leverage your support team. CrushBank presents technicians with all relevant information for solving the client's problem, on a single screen.





Boost Your Outcomes

- Increase tickets closed per technician by 20%
- Cut ticket escalations by half
- Automate the categorization of your ticket data
- Improve client satisfaction

516.802.7200

- Turn employee interactions into corporate intellectual property
- Make new employees valuable immediately