ninja
RMM

"Removing client downtime and improving service productivity is always our goal. Switching from our old RMM system and entering the Dojo has made a positive difference in how we manage, supportand consult with our clients. Ninja RMM has been a great choice in maximizing our group's potential and growth."

KYLE SCOFIELD | TECHNOLOGY SEED

About Ninja RMM

Ninja has made a commitment to be the most powerful RMM in the marketplace. We are dedicated to create the absolute best user experience and to integrate all of the products you love to use. The Ninja platform is the result of thousands of MSPs' feedback, and of the input from the product management teams of all the vendors you use today.

① Ninja RMM at a glance

- **Zero Training Time**
  Lessen the training time for technicians by having them spend more time with customers, not inside your management tool. A huge
  library of built-in templates, scripts and preconfigured policies makes the onboarding experience a breeze.

- **360 Monitoring**
  Monitor customer devices ranging from Windows to Mac endpoints, networking hardware, as well as websites, DNS records, email servers, all in a single-pane-of-glass view.

- **One Click Remediation**
  Restore/Delete Anti-Virusthreats, approve or reject patches on demand, and reset alerts on demand.

- **Remote Control**
  NinjaRMM has the best-in-class remote control integration with TeamViewer that allows synchronization of devices, customers, and users from Ninja to TeamViewer, thereby making connectivity straightforward.

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- **Patch Management**

  State-of-the-art patching engine that lets you patch operating systems as well as third-party software at the click of a button. Elaborate framework to control patching at the system, customer, and device level.

- **Integrated Device Viewer**

  Unparalleled visibility into devices with high-level overviews, device and monitoring details, and alerting and self-healing actions.

- **Network Monitoring**

  Perform Deep Network monitoring using SNMP, Syslog, and Traps. Take a deep look at traffic using NetFlow/S-Flow/IPFIX protocols. Run a backup of Cisco and HP hardware and see the configuration in the Ninja portal.

- **Best of Breed Integrations**

  Ninja's focus is to be an ecosystem player. That is the reason why seamless integrations span across all realms: Remote Control, Antivirus, Patching, Backup, etc.

- **Layered Security Approach**

  Ninja tackles customer security from various angles - Deploy and manage antivirus on the endpoints, monitor router and firewall configuration for changes, manage and monitor backup jobs and monitor traffic flow.