

Splashtop Remote Support



The best alternative to LogMeIn Central, TeamViewer, and GoToAssist. Switch and save!

Best-in-class remote support solution for MSPs and IT Support teams.

Remotely support internal and client computers and provide users with remote access

The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

Key Features and Benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from any device** - Remote into any of your clients' Mac or Windows computers with your own Mac, Windows, iOS, Android, or Chromebook device.
- **Top tools and features** - Splashtop Remote Support is equipped with the tools needed to cover the demanding use cases of MSPs and IT Support teams. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **Deploy and Manage Endpoint Security** - Deploy and manage Bitdefender to your PCs from within the Splashtop console. View endpoint security protection status for computers running Bitdefender, Windows Defender, and Kaspersky.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **Robust security** - All sessions are protected with TLS and 256-bit AES encryption. Splashtop makes sure you're in compliance with HIPAA and other privacy policies.
- **User management and grouping** - Add admins and end-users for free. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Resell remote access** - Invite users from our portal, and our system will automatically send emails to them with setup and login instructions. The users can only see and connect to the computers that you assign to them.
- **New! Premium edition** - Get popular management features like alerts, remote commands, update management, and view system inventory and event logs without the cost of a full endpoint management solution.

Who Benefits?

- MSPs can support all of their clients' devices remotely.
- IT teams can stay on top of maintenance and support for their company's computers.
- Technicians can work from anywhere, and on any device.



“Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance”

— Micah Barham, Barham Technologies

System Requirements

Client Requirements

- **Windows:**
 - Windows 10, 8, 7, XP
 - 1G RAM
 - DirectX 9.0 or newer
 - Atom, Pentium-M, or better
- **Mac**
 - Mac OS 10.7 or newer
- **iPad / iPad mini / iPad Pro / iPhone / iPod Touch:**
 - iOS 7.1 or newer (including iOS 11)
- **Android tablets / Android phones**
 - Android 3.0 or newer

Streamer Requirements

- **Windows:**
 - Windows 10, 8, 7, XP
- **Mac**
 - Mac OS 10.7 or newer
- 1.6 GHz dual-core or better CPU
- 1G RAM

Learn more and sign up for your free trial

www.splashtop.com/remote-support

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Pricing & Features

The best price guaranteed. No forced upgrades or confusing pricing plans.

Remote Support Plus		Remote Support Premium	
\$25/month		\$40/month	
Package starts at 25 computers with unlimited technicians		Packages start at 25 computers with unlimited technicians	
Features Include:		Everything in Plus, PLUS:	
Unlimited concurrent sessions		Configurable Alerts/Actions	
Fast remote access		Windows Updates	
Unattended support		System Inventory	
Attended support		Event Logs	
Endpoint security		Remote Command Prompt	
File transfer (including Drag-and-Drop)		And more to come...	
Remote print			
Chat			
Remote wake			
Remote reboot			
Session Recording			
Multi monitor			
Priority technical support			
And more...			
Pricing		Pricing	
<u>Computers</u>	<u>Price/month</u>	<u>Computers</u>	<u>Price/month</u>
25	\$25	25	\$40
50	\$34	50	\$60
100	\$46	100	\$80
250	\$69	250	\$160
500	\$104	500	\$260
750	\$142	750	\$340
1,000	\$159	1,000	\$400
2,000	\$242	2,000	\$600

All plans billed annually

