



IN-TELECOM CASE STUDY

THE CLIENT

INDUSTRY: Managed Services for SMBs

TEAM SIZE: 50 - 100

LOCATION: Slidell, Louisiana



BUSINESS BENEFITS

- Integration with ConnectWise Agreements
- Automatic pro-rata adjustments
- Automatic tax & fee calculations
- No manual inputs or re-keying
- Connect to QuickBooks and other popular software solutions

In-Telecom saves countless hours using Datagate's centralized telecom billing platform.

INTEGRATIONS USED:



KEY OUTCOMES

- **2 fulls days saved each month**
- Thousands of dollars saved each month
- Accurate telecom billing & reporting
- ConnectWise becomes a single pane of glass

IN-TELECOM CASE STUDY

SUMMARY

In-Telecom has saved countless hours and thousands of dollars per month by switching to Datagate's centralized telecom billing software.

Datagate's integration with ConnectWise Agreements, CCH SureTax and QuickBooks has enabled In-Telecom to achieve a new level of automation and accuracy.

Datagate's integration with ConnectWise puts billing information into the PSA system. This allows In-Telecom to automate reporting out of ConnectWise and to kick data into its accounting system.

Any new ConnectWise Agreement service type is available in Datagate within a couple of hours.

Tax, compliance and regulatory fees for customer accounts across different states calculate automatically via a Datagate synch with CCH SureTax.



"The integration between Datagate, ConnectWise, CCH SureTax and our accounting system has saved us countless hours."

Jimmy Burns
Chief Operating Officer,
In-Telecom

**READ THE FULL
CASE STUDY HERE**

